



CERTIFICATE

No. SCP000424Q-11

certifies that :

Department of Energy Consumer Welfare and Promotion Office (CWPO)

Energy Center, Rizal Drive, Bonifacio Global City Taguig City, Philippines

operates a management system that has been assessed as conforming to :

ISO 9001:2015

for the scope of activities :

Complaints Handling

Issue date : 17 December 2021
Valid until : 18 December 2024 (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)
Original date of certification : 19 December 2018

Gilmore Rivera Operations Director



SOCOTEC Certification Philippines, Inc.
2nd Floor, JD Tower, Commerce Avenue
Madrigal Business Park
Ayala Alabang, Muntinlupa City, Philippines
<http://socotec-certification-international.ph>