ANNEX A

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

	Retail Rules							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale		
CONTESTABLE CUSTOMER TRANSACTIONS - Conditions for Customer switching	3.2.1.3	request to the Central Registration Body if the following conditions are met:	met: a) A supply contract has been entered into between the Supplier and the Contestable Customer for which the Switch request is made; and b) There is an existing and valid wheeling service agreement with the relevant Distribution Utility or Network Service Provider and a metering services agreement with a	switch process requirement provided under Article II Section 1(a) of ERC Resolution No. 09, Series of 2018 that no Contestable Customer shall be allowed to switch or be supplied by new RES or SOLR should it have an				

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

Retail Rules							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale	
CONTESTABLE CUSTOMER TRANSACTIONS - Procedures for Switching	3.2.2.2	If the Central Registration Body verifies that all the conditions are met and Contestable Customer for which the switch request is made is registered as a Direct WESM Member. a) The Direct WESM Member shall update its prudential requirements if so required by the Market Operator to ensure that it fully satisfies the prudential requirement as set out in the WESM Rules. b) Upon confirmation that the prudential requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation of the switch request and the effective date of the switch. c) The Contestable Customer shall be responsible for ensuring that it has fully	If the Central Registration Body verifies that all the conditions are met and Contestable Customer for which the switch request is made is registered as a Direct WESM Member. a) The Direct WESM Member shall update its prudential requirements if so required by the Market Operator to ensure that it fully satisfies the prudential requirement as set out in the WESM Rules. b) Upon confirmation that the prudential requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation of the switch request and the effective date of the switch. c) The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to	Since the requirement for the compliance of the Contestable Customer with its financial obligations is already proposed to be included in the conditions for switching (Section 3.2.1.3), it should already be established prior to the conduct of the procedures in this clause.			

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

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	Retail Rules								
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale			
		complied with its obligations to the incumbent Supplier and the new Supplier, including but not limited to the payment of outstanding obligations and posting of security deposits.	the incumbent Supplier and the new Supplier, including but not limited to the payment of outstanding obligations and posting of security deposits.						
CONTESTABLE CUSTOMER TRANSACTIONS - Procedures for Switching	3.2.2.3	If the Central Registration Body verifies that all the conditions are met and Contestable Customer for which the switch request is made is an Indirect WESM Member: a) If the new Supplier will also be the new Direct WESM Member counterparty, the new Supplier shall submit securities required by the Market Operator to fully satisfy the prudential requirements as set out in the WESM Rules. b) If the switch does not involve change in the Direct WESM Member counterparty, the latter shall update its prudential requirements if so required by the Market	If the Central Registration Body verifies that all the conditions are met and Contestable Customer for which the switch request is made is an Indirect WESM Member. a) If the new Supplier will also be the new Direct WESM Member counterparty, the new Supplier shall submit securities required by the Market Operator to fully satisfy the prudential requirements as set out in the WESM Rules. b) If the switch does not involve change in the Direct WESM Member counterparty, the latter shall update its prudential requirements if so required by the Market Operator to ensure that it continuously satisfies the						

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

Retail Rules							
Title Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rational		
	Operator to ensure that it continuously satisfies the prudential requirements as set out in the WESM Rules. Upon confirmation that the prudential requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier and Direct WESM Member counterparty, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation of the switch request and the effective date of the switch. The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to the incumbent Supplier and Direct WESM Member counterparty, and the new Supplier, including but not limited to the payment of outstanding obligations and	prudential requirements as set out in the WESM Rules. c) Upon confirmation that the prudential requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier and Direct WESM Member counterparty, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation of the switch request and the effective date of the switch. d) The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to the incumbent Supplier and Direct WESM Member counterparty, and the new Supplier, including but not limited to the payment of outstanding obligations and posting of security deposits.					

ANNEX B

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for Contestable Customers

Retail Manual – Registration Criteria and Procedures 2.0								
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale		
INTRODUCTION AND GENERAL GUIDELINES - References	1-2.3	2.3. References This Manual should be read in association with the - a) Republic Act No. 9136 b) Implementing Rules and Regulations of Republic Act No. 9136 c) ERC's Transitory Rules on the Implementation of OARC d) WESM Rules e) Retail Rules f) Philippine Grid Code g) Philippine Distribution Code h) Department of Energy Circular No. 2010-05-006 i) Department of Energy Circular No. 2010-08-0010 j) Department of Energy Circular No. 2012-011-0010 k) Department of Energy Circular No. 2013-01-0002	2.3. References This Manual should be read in association with the - a) Republic Act No. 9136 b) Implementing Rules and Regulations of Republic Act No. 9136 c) ERC's Transitory Rules on the Implementation of OARC d) WESM Rules e) Retail Rules f) Philippine Grid Code g) Philippine Distribution Code h) Department of Energy Circular No. 2010-05-006 i) Department of Energy Circular No. 2010-08-0010 j) Department of Energy Circular No. 2012-011-0010 k) Department of Energy Circular No. 2013-01-0002 l) WESM Manual: Registration, Suspension and De-Registration Criteria and Procedures m) WESM Manual: Billing and Settlements	To include a reference to ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for the Contestable Customers adopted through ERC Resolution No. 9, Series of 2018 and the DSOAR				

ANNEX B

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

	Retail Manual – Registration Criteria and Procedures 2.0							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale		
		I) WESM Manual: Registration, Suspension and De- Registration Criteria and Procedures m) WESM Manual: Billing and Settlements n) Retail Metering Manual o) WESM Dispute Resolution Market Manual	n) Retail Metering Manual o) WESM Dispute Resolution Market Manual p) Distribution Services and Open Access Rules (DSOAR) q) ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for the Contestable Customers					
INTRODUCTION AND GENERAL GUIDELINES – General Guidelines	I-3.2	3.2 Considering its implications, suspension and deregistration from the WESM shall be carried out in strict compliance with the procedures in WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures.	3.2 Considering its implications, suspension and deregistration from the WESM shall be carried out in strict compliance with the procedures in WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures. The disconnection of contestable customers shall be in accordance with the relevant regulatory issuances.	To clarify that the procedures for disconnection of retail market participants are also guided by the ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for the Contestable Customers and the DSOAR				

ANNEX B

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

Retail Manual – Registration Criteria and Procedures 2.0							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder	Stakeholder Rationale	
					Comment/Revision		
SUSPENSION,	III	The suspension, de-	The suspension, de-registration	To clarify that the			
DISCONNECTION		registration and cessation of	and cessation of the membership	procedures for			
AND DE-		the membership of the	of the Suppliers and Contestable	disconnection of retail			
REGISTRATION		Suppliers and Contestable	Customers in the WESM shall be	market participants are			
		Customers in the WESM shall	governed by the WESM Rules. The	also guided by the			
		be governed by the WESM	disconnection of contestable	ERC Rules			
		Rules.	customers shall be in	Supplementing the			
			accordance with the relevant	Switching and Billing			
			regulatory issuances.	Process and Adopting			
				a Disconnection Policy			
				for the Contestable			
				Customers and the			
				DSOAR			

ANNEX C

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

Retail Manual – Market Transactions Procedures 2.0							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale	
INTRODUCION AND GENERAL GUIDELINES - References	I-3.2	3.2. References This Manual should be read in association with the - p) Republic Act No. 9136 q) Implementing Rules and Regulations of Republic Act No. 9136 r) WESM Rules s) Retail Rules t) WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures u) Retail Manual: Registration Criteria and Procedures v) WESM Dispute Resolution Market Manual w) Department of Energy Circular No. 2012-05-0005	This Manual should be read in association with the - a) Republic Act No. 9136 b) Implementing Rules and Regulations of Republic Act No. 9136 c) WESM Rules d) Retail Rules e) WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures f) Retail Manual: Registration Criteria and Procedures g) WESM Dispute Resolution Market Manual h) Department of Energy Circular No. 2012-05-0005 i) Department of Energy Circular No. 2012-011-0010 j) Department of Energy Circular No. 2013-01-0002 k) ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for the Contestable Customers	To include a reference to ERC Rules Supplementing the Switching and Billing Process and Adopting a Disconnection Policy for the Contestable Customers adopted through ERC Resolution No. 9, Series of 2018			

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

	Retail Manual – Market Transactions Procedures 2.0								
Title CI	lause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale			
		x) Department of Energy Circular No. 2012-011-0010 y) Department of Energy Circular No. 2013-01-0002	I) Other relevant rules issued by the Energy Regulatory Commission and Department of Energy						
CUSTOMER SWITCHING	-2.3	2.3 Before a Switch Request can be submitted by a Supplier, the following must be present: 2.3.1. A valid Retail Supply Contract between a Supplier and the Contestable Customer for which the request is made; and 2.3.2. An existing and valid wheeling service agreement with the relevant Distribution Utility or Network Service Provider and a metering services agreement with a registered Retail	must be present: 2.3.1. A valid Retail Supply Contract between a Supplier and the Contestable Customer for which the request is made; and 2.3.2. An existing and valid wheeling service agreement with the relevant Distribution Utility or Network Service	process requirement provided under Article II Section 1(a) of ERC Resolution No. 09, Series of 2018 that no Contestable Customer shall be allowed to switch or be supplied by new RES or SOLR should it					

ANNEX C

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

			Retail Manual – Market Transacti	ons Procedures 2.0		
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale
		Metering Services Provider covering the Contestable Customer. 2.3.3. Switching shall take effect at the start of a billing period except in case of transfer from Supplier of Last Resort to a regular Supplier which may take effect within a Billing Period.	switch, or its incumbent Supplier. 2.3.34. Switching shall take effect at the start of a billing period except in case of transfer from Supplier of Last Resort to a regular Supplier which may take effect within a Billing Period.			
SWITCHING PROCEDURES	II-3.1.1	Once all requirements are met, an accomplished switch request form shall be submitted by the new Supplier to the Central Registration Body not later than thirty (30) working days before the proposed effective date.15 The request shall be accompanied by the following documentary requirements:	accomplished switch request form shall be submitted by the new Supplier to the Central Registration Body not later than thirty (30) working days before the proposed effective date.15 The request shall be accompanied by the following documentary requirements:	documentary requirement to prove		

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

	Retail Manual – Market Transactions Procedures 2.0								
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale			
		a. Switch Request Form b. Copy of Retail Supply Contract c. Copy of valid Wheeling Service Agreement d. Copy of valid Metering Services Agreement	d. Copy of valid Metering Services Agreement e. Certification of the full compliance of the Contestable Customer with its financial obligations from its Network Service Provider, in case of initial switch, or its incumbent Supplier.						
SWITCHING PROCEDURES	II- 3.1.3.1	3.1.3.1. Contestable Customer is registered as Direct WESM Member: a. The Central Registration Body shall inform the Contestable Customer of their updated Prudential Requirements within three (3) working days from confirming that the switch request meets the conditions in Retail Rule 3.2.1.3.	registered as Direct WESM Member: a. The Central Registration Body shall inform the Contestable Customer of their updated Prudential Requirements within three (3) working days from confirming that the switch request meets the conditions in Retail Rule 3.2.1.3. b. The Contestable Customer shall	the certification of full compliance of Contestable Customer with its financial obligations is already proposed to be included in the conditions for switching (Section II-2.3), it is suggested that Section II-3.1.3.1(d) be deleted for consistency.					

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

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	Retail Manual – Market Transactions Procedures 2.0							
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale		
		b. The <i>Contestable</i>	post the Prudential					
		Customer shall	Requirements within ten (10)					
		update its	business days from CRB					
		Prudential	notification.					
		Requirements if so	c. Within two (2) working days from					
		required by the	confirming that the Contestable					
		Market Operator to	Customer has complied with the					
		ensure that it fully	Prudential Requirements, the					
		satisfies the	Central Registration Body shall					
		Prudential	notify the new Supplier, the					
		Requirements as	incumbent Supplier, the					
		set out in the	Contestable Customer and the					
		WESM Rules. The	relevant <i>Distribution Utility</i> or					
		Contestable	Network Service Provider of the					
		Customer shall post	confirmation and approval of the					
		the Prudential	Switch Request and the					
		Requirements	effective date of the switch.					
		within ten (10)	d. The Contestable Customer shall					
		business days from	be responsible for ensuring that					
		CRB notification.	it has fully complied with its					
		c. Within two (2)	obligations to the incumbent					
		working days from	Supplier and the new Supplier,					
		confirming that the	including but not limited to the					
		Contestable	payment of outstanding					
		Customer has	obligations and posting of					
		complied with the	security deposits.					
		Prudential						
		Requirements, the	Compliance with such					
		Central Registration	requirements will not be verified					

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

			Retail Manual - Market Transaction	s Procedures 2.0		
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale
		Body shall notify the new Supplier, the incumbent Supplier, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation and approval of the Switch Request and the effective date of the switch. d. The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to the incumbent Supplier and the new Supplier, including but not limited to the payment of	by the Central Registration Body and are not pre-requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled.		Comment/Revision	
		outstanding obligations and posting of security deposits.				

ANNEX C

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

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Title Clause Provision Proposed Amendment Rationale Stakeholder Comment/Revision Compliance with such requirements will not be verified by the Central Registration Body and are not pre-requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES SWITCHING II- 3.1.3.2. Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and compliance of a lindirect WESM Member: a. The Central Registration Body shall inform the new and compliance of a lindirect WESM Member: a. The Central Registration Body shall inform the new and compliance of a lindirect WESM Member: a. The Central Registration Body shall inform the new and compliance of their with its financial				Retail Manual – Market Transacti	ons Procedures 2.0	
such requirements will not be verified by the Central Registration Body and are not pre- requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 SUITCHING II- Customer is registered as Indirect WESM Member: a. The Central Sall-according the customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer Contestable Customer Contestable Customer Contestable Customer Contestable Customer Contestable Customer	Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Rationale
will not be verified by the Central Registration Body and are not pre-requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- SUITCHING II- SUITCHING PROCEDURES III- SIIIC Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and compliance of Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and compliance of Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and compliance of Contestable Customer			Compliance with			
by the Central Registration Body and are not pre- requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- 2. Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer a. The Central Registration Body shall inform the new and Contestable Customer By the Registration Body and are not pre- requisites to its confirmation in the switch are fulfilled. Since the requirement for the certification of full compliance of Contestable Customer			such requirements			
Registration Body and are not pre- requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- 3.1.3.2. Contestable Customer is Since the requirement for Customer is registered as Indirect WESM Member: a. The Central Registration Body and are not pre- requisites to its confirmation of the switch. Thus, the contracts about a condition of the switch are fulfilled. SWITCHING II- 3.1.3.2. Contestable Customer is Since the requirement for the certification of full compliance of shall inform the new and contestable Customer. a. The Central Registration Body contestable Customer.			will not be verified			
and are not pre- requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2. Contestable Customer is Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Since the requirement for the certification of full compliance of Contestable Customer Customer The Central Registration Body shall inform the new and Contestable Customer			by the <i>Central</i>			
requisites to its confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 SWITCHING II- Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contracts affected of contestable Customer is compliance of Contestable Customer.						
confirmation of the switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- 2.1.3.2. Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer is compliance of Contestable Customer for the certification of full compliance of Contestable Customer is a. The Central Registration Body shall inform the new and contestable Customer						
switch. Thus, the contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 Contestable Customer is PROCEDURES 3.1.3.2 Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer			•			
contracting parties should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 SWITCHING II- Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer is recommendation of full compliance of Contestable Customer is compliance of Contestable Customer						
should be responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- 3.1.3.2 Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer Since the requirement for the certification of full compliance of Contestable Customer			1			
responsible for ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer a. The Central Registration Body shall inform the new and conditions set out in their conditions set out in their contracts affected by the switch are fulfilled. SWITCHING II- 3.1.3.2. Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and compliance of Contestable Customer						
ensuring that conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 SWITCHING PROCEDURES 3.1.3.2 Contestable Customer is Procedure as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer a. The Central Registration Body shall inform the new and Contestable Customer						
Conditions set out in their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES II- 3.1.3.2 Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer.			•			
their contracts affected by the switch are fulfilled. SWITCHING PROCEDURES 3.1.3.2 Contestable or registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer affected by the switch are fulfilled. Since the requirement for the certification of full compliance of Shall inform the new and Contestable Customer						
SWITCHING PROCEDURES 3.1.3.2 Contestable Since the requirement for the certification of full complete as Indirect WESM Member: a. The Central Registration Body shall inform the new and contestable Customer is compliance of Contestable Customer.						
SWITCHING PROCEDURES 3.1.3.2 Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer is compliance of Contestable Customer is requirement for the certification of full compliance of Contestable Customer						
SWITCHING PROCEDURES 3.1.3.2 Contestable 3.1.3.2. Contestable Customer is registered as Indirect WESM Member: a. The Central Registration Body shall inform the new and Contestable Customer of Contestable Customer is Since the requirement for the certification of full compliance of Contestable Customer			1			
PROCEDURES 3.1.3.2 Customer is registered as Indirect WESM Member: a. The Central Registration Body compliance of Contestable Customer a. The Central Registration Body compliance of Contestable Customer	OMUTOLUNIO				0: 11	
Indirect WESM Member: a. The Central Registration Body compliance of a. The Central shall inform the new and Contestable Customer					•	
a. The <i>Central</i> shall inform the new and Contestable Customer	PROCEDURES	3.1.3.2		•		
Redistration Body Incumpent Suppliers of their with Its financial						
shall inform the new updated <i>Prudential</i> obligations is already					, ,	
and incumbent Requirements within three (3) proposed to be included						
Suppliers of their working days of confirming that in the conditions for updated Prudential the switch request meets the switching (Section II-2.3),						
updated <i>Prudential</i> the switch request meets the switching (Section II-2.3), Requirements conditions in Retail Rule 3.2.1.3. it is suggested that			<u>-</u>	conditions in Potail Puls 2 2 1 2	it is suggested that	
within three (3) b. The new Supplier shall submit Section II-3.1.3.2(d) be			•			
working days of the additional securities deleted for consistency.						

ANNEX C

Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

Disconnection Policy for Contestable Customers

			Retail Manual - Market Transaction	s Procedures 2.0		
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale
		confirming that the switch request meets the conditions in Retail Rule 3.2.1.3. b. The new Supplier shall submit the additional securities required by the Market Operator to fully satisfy the prudential requirement as set out in the WESM Rules. c. Within two (2) working days from confirmation that the Prudential Requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier and Direct WESM Member counterparty, the Contestable	required by the Market Operator to fully satisfy the prudential requirement as set out in the WESM Rules. c. Within two (2) working days from confirmation that the Prudential Requirements are satisfied, the Central Registration Body shall notify the new Supplier, the incumbent Supplier and Direct WESM Member counterparty, the Contestable Customer and the relevant Distribution Utility or Network Service Provider of the confirmation and approval of the switch request and the effective date of the switch. d. The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to the incumbent Supplier and Direct WESM Member counterparty, and the new Supplier, including but not limited to the payment of outstanding obligations and posting of security deposits.			

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

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		Retail Manual – Market Transaction	s Procedures 2.0		
Title Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale
	Customer and the relevant Distribution Utility or Network Service Provider of the confirmation and approval of the switch request and the effective date of the switch. d. The Contestable Customer shall be responsible for ensuring that it has fully complied with its obligations to the incumbent Supplier and Direct WESM Member counterparty, and the new Supplier, including but not limited to the payment of outstanding obligations and posting of security deposits.	Compliance with such requirements will not be verified by the Central Registration Body and are not pre-requisites to its confirmation of the switch.			

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Proposed Amendments to the Retail Rules and Various Retail Manuals to Harmonize with ERC Rules Supplementing the Switching and Billing Process and Adopting a

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Retail Manual – Market Transactions Procedures 2.0						
Title	Clause	Provision	Proposed Amendment	Rationale	Stakeholder Comment/Revision	Stakeholder Rationale
		Compliance with such requirements will not be verified by the Central Registration Body and are not prerequisites to its confirmation of the switch.				