



Republic of the Philippines
DEPARTMENT OF ENERGY
ENERGY RESEARCH AND TESTING LABORATORY SERVICES

14 August 2023

LATL Advisory No. 04, s. 2023

To all clients and stakeholders:

This is to inform you of the changes on the conduct of services provided by LATL. Please check the details below:

Service	All services provided by LATL
Affected Clients and Stakeholders	All clients availing services of LATL
Nature of Change	<p>ERTLS Online Services Management System (ERTLS-OSMS) is now ready to provide convenience and efficiency in the conduct of the following with LATL:</p> <ul style="list-style-type: none">• Request for service,• Monitor the status of service request,• Conduct of payment, and• Retrieval of copies of test reports and calibration certificates. <p>Clients and stakeholders may access the ERTLS-OSMS through the link: www.ertls-osms.doe.gov.ph using computers, mobile phones, or other electronic gadgets.</p> <p>Walk-in customers may access the online facility using the ERTLS-OSMS kiosks available at the (a) ERTLS Office of Director Receiving Area, and (b) LATL Receiving Area at the DOE, Energy Center, Rizal Drive, Bonifacio Global City, Taguig.</p> <p>To avail the online services, customers are advised to register first using the link provided. You may watch the tutorial video on customer registration through this link: https://bit.ly/ertls-osmshow2reg.</p>
Effectivity Date	14 August 2023
Duration of Change	Until further notice
Other information	<p>How to use ERTLS-OSMS? Watch the tutorial videos here: https://bit.ly/ertls-osmstutorial. Tutorial videos include –</p> <ul style="list-style-type: none">• Customer Registration• Request for LATL and GRFTLD Services• Check the Status of Request• Correction of Entry• Request for Order of Payment• Submission of Proof of Payment• Download of Test Report and/or Calibration Certificate <p>For more information, visit the DOE Website: www.doe.gov.ph.</p>

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If you have any questions and other inquiries, you may reach LATL through the following:
trunkline – (+632) 84792900 local 291, fax – (+632) 8405592, email – latl@doe.gov.ph.

Thank you for your valued support, and we look forward to serving you.

Very truly yours,


Amelia M. de Guzman, CESO IV
Director *ics*

For immediate dissemination:
 ERTLS-LATL Bulletin Boards
 LATL Client Mailing List
 DOE Website


JSL/AMCG/FPC/kcbv