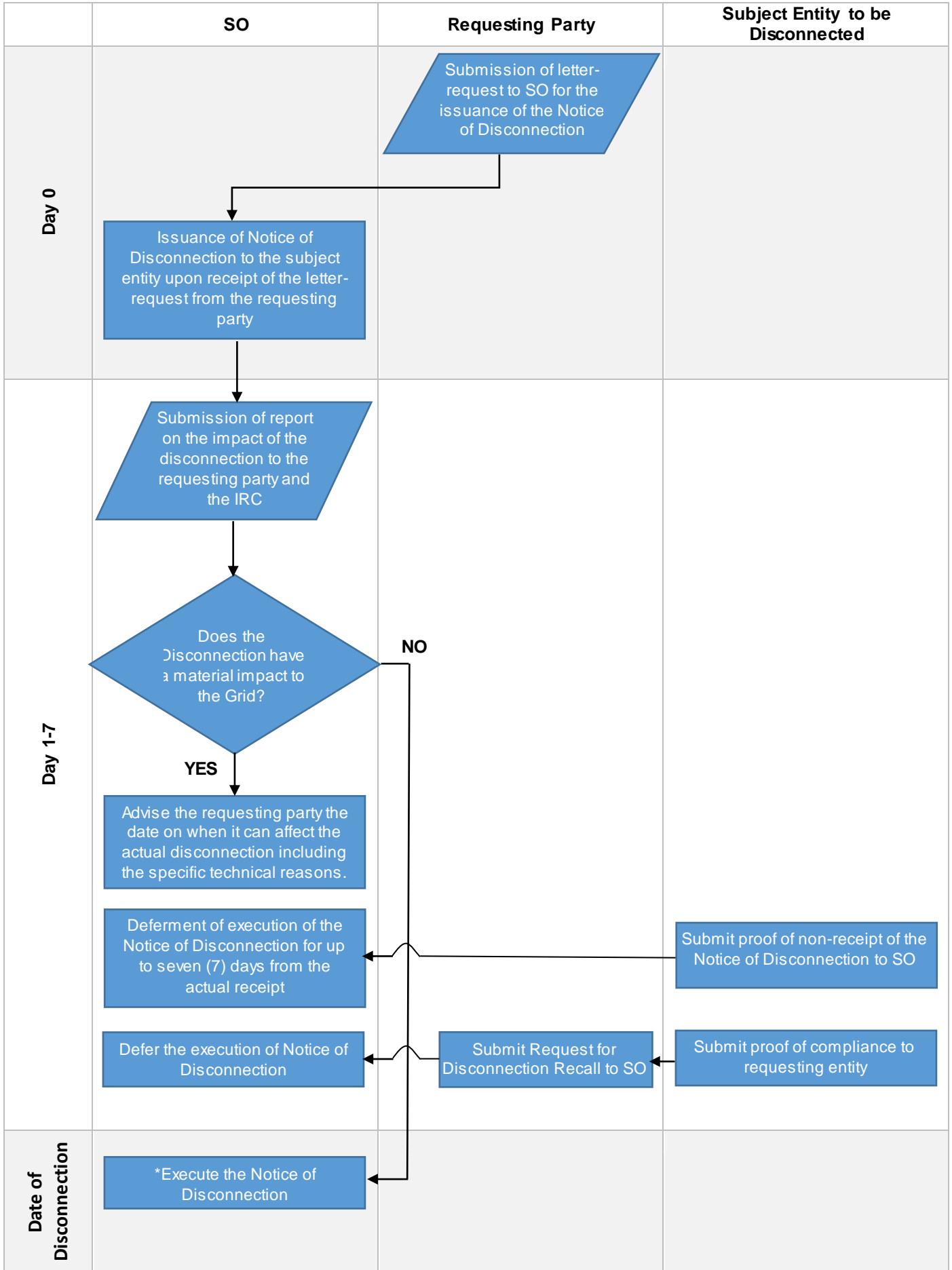


APPENDIX D

Disconnection Process



* In case the 7th day falls on a Friday, weekends or a holiday, the disconnection shall be executed on the next working day.